

WPS Health Solutions receives case management award

OnBase streamlined credentialing process for Medicare provider enrollment

MADISON, Wis.—June 29, 2016—The Workflow Management Coalition has presented WPS Health Solutions with a 2016 Global Award for Excellence in Case Management for its use of OnBase by Hyland to accelerate its data-driven provider credentialing process.

WPS was selected for its use of a dynamic case management solution to connect and automate information to review and enroll physicians and medical facilities that offer Medicare services.

Working with Naviant, an authorized OnBase solution provider, WPS used the OnBase enterprise information platform to:

- Streamline its credentialing process for provider enrollment
- Reduce printing costs
- Simplify its reporting processes related to provider enrollment applications
- Achieve provider enrollment timeliness and quality standards

“The OnBase case management solution provides a comprehensive view of information tied to the multiple sources our employees need to review and validate for provider enrollment submissions,” said Janet Kyle, Executive Vice President of WPS Government Health Administrators. “The solution helped us drastically reduce processing times and become one of the most efficient Medicare Administrative Contractors for provider enrollment. It’s been so successful that our executive team has decided to expand OnBase across the entire GHA division to gain additional efficiencies.”

Also receiving the 2016 award was Grinnell Mutual Reinsurance of Grinnell, Iowa. The winners were announced on June 28 during the 2016 BPM & Case Management Global Summit in Washington, D.C., where attendees learned about successful and effective business process management (BPM) and case management initiatives.

About WPS Health Solutions

WPS Health Solutions is a nationally regarded government contractor and Wisconsin’s leading not-for-profit health insurer. The WPS Health Insurance division offers affordable individual health insurance, family health insurance and high-deductible health insurance, as well as flexible and affordable group plans and cost-effective benefit plan administration for businesses. The WPS Government Health Administrators division administers Part A and B Medicare benefits for millions of seniors in multiple states, and the WPS Military and Veterans Health division serves millions more members who are active in the U.S. military, veterans and their families. In 2016, the international Ethisphere® Institute named WPS one of the World’s Most Ethical Companies® for the seventh straight year. For more information, please visit www.wpsic.com.

About Naviant

Founded in 1986, Naviant has been a leader and sophisticated solutions integrator within the progressive evolution of the content management industry. Naviant proudly serves over 2,500 mid-size and global organizations and is headquartered in Wisconsin. As an OnBase Diamond Authorized OnBase Solutions Integrator and Support Provider, Naviant has achieved the highest recognition from Hyland, creator of OnBase, for providing superior technical support to its customers. For more information, please visit Naviant.com.

About OnBase by Hyland

OnBase is a single enterprise information platform for managing content, processes and cases. Providing enterprise content management (ECM), case management, business process management (BPM), records management and capture all on a single platform, OnBase transforms organizations around the globe by empowering them to become more agile, efficient and effective. Enterprise file sync and share (EFSS) for the OnBase platform is available with our complementary offering, ShareBase by Hyland. To learn more about how more than 15,000 organizations are digitizing their workplaces to transform their business operations, visit OnBase.com.